

MILUTIN KAZIC

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Professional Summary

Information Systems Architect with 15+ years of experience designing, migrating, and optimizing enterprise-scale data platforms, analytics systems, and business applications across B2B, telecom, retail, and e-commerce environments.

Core Skills

- Information Systems Architecture
- ETL Processes
- Data Analytics
- Power BI
- Azure Data Environment
- SQL & Relational Databases
- MySQL
- MS SQL Server
- Business Intelligence
- Data Modeling
- Role-Based Access Control
- Project Management

Professional Experience

OWNER / LEAD SYSTEMS ARCHITECT | 08/2011 - Current

Integra d.o.o.

- Designed and developed a regional B2B analytics portal supporting 300+ active users, consolidating sell-out, inventory, shipment, pricing, and activation data across direct, indirect, and managed enterprise partners.
- Built advanced analytics dashboards calculating MSRP, SCM margins, daily shipments, top sellers, targets, and price protection, enabling data-driven commercial decisions and improving reporting accuracy by more than 40%.
- Implemented scalable role-based access control architecture for internal teams and external partners across multiple countries, ensuring secure data segmentation, auditability, and compliance while supporting continuous regional user growth.
- Developed integrated financial and marketing modules supporting budgets, customer credit balances, credit notes, development funds, and regional eShop performance tracking, reducing manual financial reconciliation efforts by approximately 35%.
- Since 2025, leading migration of WB2B Portal analytics to Microsoft Power BI and transitioning MySQL databases to Azure data environment, enabling scalable cloud reporting, improved performance, stronger data governance, and modern enterprise BI capabilities.

OWNER / SOLUTIONS PROVIDER | 01/2011 - 08/2011

Integra d.o.o.

- Delivered automated timetabling and scheduling solutions for secondary education institutions, including international clients, reducing academic planning errors and administrative workload by over 25%.
- Represented Untis timetabling software in Serbia, managing presales consulting, system configuration, implementation, and end-user training for institutional stakeholders nationwide.
- Led requirements analysis and solution deployment, ensuring alignment between academic operational needs and software functionality.
- Provided post-deployment support and system optimization, improving long-term adoption and customer satisfaction across deployed educational platforms.
- Acted as technical liaison between international software vendors and local institutions, ensuring regulatory compliance and localized system adaptation.

OWNER / E-COMMERCE & PUBLISHING OPERATIONS | 08/2009 - 01/2011

Integra d.o.o.

- Founded and operated an e-commerce bookstore platform, managing online catalog publishing, payments, order processing, and customer support for a nationwide digital audience.
- Designed backend systems supporting inventory management, pricing models, promotions, and digital publishing workflows, enabling scalable and reliable e-commerce operations.

- Led e-publishing initiatives, expanding digital distribution channels while reducing physical inventory dependency and operational costs.
- Managed supplier relationships, logistics coordination, and platform optimization, improving order fulfillment efficiency and customer experience.
- Analyzed sales and customer behavior data to inform product assortment decisions, pricing strategies, and targeted marketing initiatives.

SOFTWARE DEVELOPER / IT SUPPORT | 08/2006 - 08/2009

Team Brunswick

- Delivered on-site IT support and systems administration services across international locations, ensuring high availability and operational stability for business-critical applications.
- Designed, developed, and maintained web applications using PHP and MySQL, supporting internal workflows and external-facing business requirements.
- Administered and maintained corporate websites, managing hosting environments, security updates, and performance optimization.
- Collaborated with business and technical teams to translate functional requirements into scalable application designs.
- Provided technical documentation, troubleshooting, and user support, reducing recurring incidents and improving overall system reliability.

DATABASE ENGINEER / PROJECT COORDINATOR | 05/2005 - 08/2006

Alumnus Software

- Designed and administered MS SQL Server databases for enterprise applications, including a Golf Course Reservation System and Driving Schools Business Application.
- Developed database schemas, stored procedures, and performance optimizations supporting high-volume transactional systems.
- Coordinated remote project delivery for web-based business applications developed for ANWB, ensuring schedule adherence and requirement fulfillment.
- Worked closely with international stakeholders to align technical implementations with business and regulatory needs.
- Provided database documentation, testing, and ongoing post-deployment maintenance support.

TEAM LEADER / SYSTEMS & REPORTING | 01/1999 - 01/2004

ORBIT Communication Company

- Led enterprise reporting teams delivering data marts, reporting engines, and analytics solutions for telecom subscriber management, billing, and financial platforms.
- Designed and implemented reporting systems across SMS, credit card processing, direct debit, delinquency management, ISP, VoIP, and set-top box financial modules.
- Managed report request intake, estimation, prioritization, and delivery tracking, improving transparency and stakeholder confidence.
- Served as deputy to SMS/VMS Development & Support Manager, supporting system configuration, change management, and operational continuity.
- Led application support teams handling vendor coordination, system monitoring, troubleshooting, custom reporting, and recruitment using Oracle RDB, Powerhouse, MS Access, and Delphi.

Education

University of Belgrade – Faculty of Organizational Sciences - M.Sc.

Information Systems, 02/2026

Thesis: An approach to anomalies removal in data sets in preparation of ETL process

University of Belgrade – Faculty of Organizational Sciences - B.Sc.

Information Systems

Open To International Roles

True

Open To Remote

True

Research

An approach to anomalies removal in data sets in preparation of ETL process